



Putting our customers first every time.

TERMS OF AGREEMENT – Battavio Inc. agrees to provide a qualified technician to insure peak performance. All necessary repairs will be performed at time of service. Service is provided Monday through Friday 8:00 A.M. to 4:30 P.M. We will troubleshoot and repair – 100% coverage – your existing unit. The following list covers full labor and repair services which will be covered up to 5 ton HVAC equipment which is 10 years old or less. For equipment over 10 years old, labor will always be provided, and customer is responsible for parts and materials.

Visible and physical calibrations and inspections will include the following applicable services:

- Replace Standard Size 1" Air Filter.
- Clean Electronic Air Cleaner.
- Check Refrigerant Pressures.
- Refrigerant Leaks / Adjustments.
- Tighten Loose Bolts / Screws.
- Check for Proper Voltage / Amperage.
- Ensure an Optimum Gas Firing Rate.
- Indoor / Outdoor Coil Cleaning.
- Compressor Replacement.
- Heat Exchanger Replacement
- Inspect Belts for Wear / Alignment / Tension.
- Clean Condensate Drains Within Unit.
- Check High / Low Voltage Controls.
- Electronic / Variable Speed Fan Motors.
- Check Evaporator / Condensing Coils.
- Check Fan / Blower Assembly.
- Test Limit / Pressure Switches.
- Condensate Line Repairs.
- Condensate Pans / Pumps.

EXCLUSIONS – Unless otherwise noted, the following items are not covered:

- Oil / Gas Tanks / Piping.
- Any Wiring / Breakers / Fuses Outside of Unit.
- Computerized Thermostats.
- Unit Cabinet / Jackets.
- Inaccessible Piping.
- Changes Required due to Code / Insurance Regulations.
- Damage Due to Fire / Acts of God / Tampering / Improper Use of Equipment.
- Unnecessary / Nuisance Calls (Thermostat Off, Breaker Tripped, Etc.)
- Humidifier / Air Cleaner Parts.
- Well / Water Systems.
- Non-Standard Air Filters.
- Mold / Mildew Conditions